

RETURNS POLICY

If you are not happy with your purchase once it has been delivered but it is not faulty or damaged, you may return it in original unused condition in exchange for an alternative product or be issued with a redeemable credit note. It is always best to send goods by recorded or special delivery and retain the proof of postage. Any items which are returned will be at your own expense and Susie Honnor can not be liable for any goods that do not reach us. You are responsible for the safe keeping of the goods and taking reasonable care of them until their return. We do not accept liability for returned goods that have been damaged or lost during transit back to us. Please ensure therefore that you wrap and package the products carefully to avoid any damage in transit.

Postage and packaging fees are non-refundable.

Faulty or Damaged Goods

If the product is damaged upon arrival or faulty, please notify us with proof of damage, we will exchange your purchase if eligible.

Refunds will only be credited with the same payment method as the original purchase.

Any returned orders from outside the UK need to be marked: "Returned British Goods and No VAT or Duty Due" so that no taxes are levied. Please return to Susie Honnor using this address: SUSIE HONNOR, 81, MARY STREET, BOVEY TRACEY, DEVON TQ13 9HQ